

Winter Maintenance Review: We heard from you



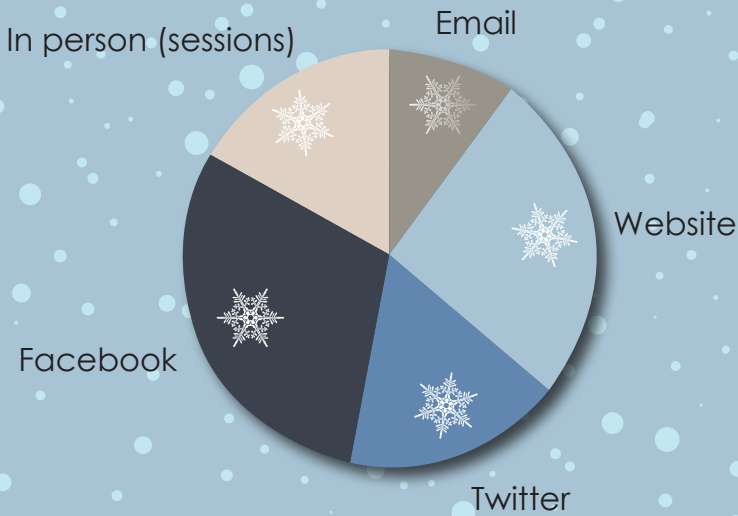
How you told us



We also heard from...



320 public responses



...shared their results with us. 57% of their survey respondents were from Downtown.

We heard from other stakeholders, too:

- Downtown St. John's
- English School District
- Canada Post
- Metrobus
- George Street Association
- Coalition of Persons with Disabilities
- Memorial University of NL
- City of St. John's Staff & Councillors

What we heard...

pedestrians

- clear more sidewalks and sooner
- remove snow to enhance walkability
- bus stops needs to be accessible
- think of pedestrian safety
- mail boxes need to be accessible
- ensure access to parking meters & crossing buttons
- consider persons with disabilities

communications

- communicate better about routes, practices and what is being done and how problems are addressed
- consider how residents and others communicate with the city regarding snow

policies

- change dates for parking bans
- review priority levels and add sidewalks as a priority

overall operations

- look at the downtown and do things differently
- have the right amount of staff and contractors
- make sure staff have effective training and management
- increase the budget, but do things efficiently
- review plowing techniques and salting practices
- use the right equipment for the route
- keep winter staff on longer

You told us...

Do it: sooner, better, differently