

January 17, 2019

Email: [REDACTED]

Dear [REDACTED]

**Re: Request for Access to Information under Part II of the Access to Information and Protection Privacy Act (the ATIPP Act, 2015)**

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On January 3, 2019, the City of St. John's received your request for access to the following information:

*All information related to the methods and priorities for clearing of cul-de-sacs, including how snow is to be cleared and distributed within a cul-de-sac.*

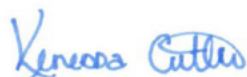
Enclosed is the information you requested. Please be advised that you may ask the Information and Privacy Commissioner to review the processing of your access request, as set out in Section 42 of the ATIPP Act. A request to the Commissioner must be made in writing within 15 business days of the date of this letter or within a longer period that may be allowed by the Commissioner:

Office of the Information and Privacy Commissioner  
2 Canada Drive; P. O. Box 13004, Stn. A, St. John's, NL. A1B 3V8  
Telephone: (709) 729-6309; Facsimile: (709) 729-6500

You may also appeal directly to the Supreme Court Trial Division within 15 business days after you receive the decision of the public body, pursuant to Section 52 of the Act.

If you have any further questions, please feel free to contact me by telephone at 576-8429 or by e-mail at [kcutler@stjohns.ca](mailto:kcutler@stjohns.ca).

Yours truly,



Kenessa Cutler  
ATIPP Coordinator

**ST. JOHN'S**

## Who's first?

Streets are salted and plowed in a priority order that is primarily based on traffic volumes. This ensures emergency vehicle access is maintained to the greatest number of residents at all times.

Priority 1 = major and minor arterials

Priority 2 = collector streets

Priority 3 = minor streets and cul-de-sacs

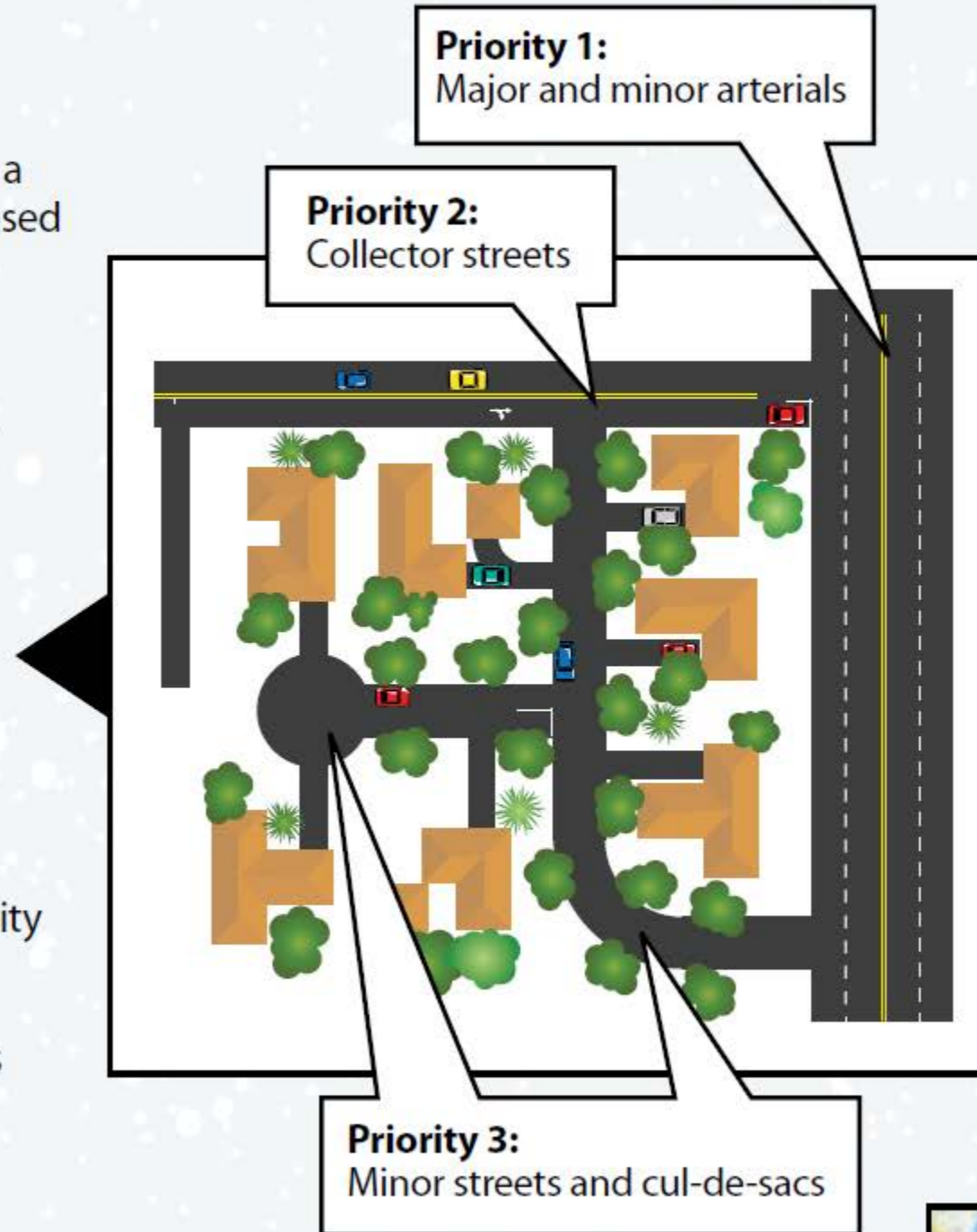
Priority 4 = private lanes maintained by the City

Find out the Priority of your street at [stjohns.ca](http://stjohns.ca) >Quick Links >Snow Clearing

**Priority 1:**  
Major and minor arterials

**Priority 2:**  
Collector streets

**Priority 3:**  
Minor streets and cul-de-sacs



## Where's My Plow?

Our heavy equipment is outfitted with Automatic Vehicle Location (AVL) technology that allows you to see where our plows – primarily sanders, loaders, and graders – are 'in real time'.

[map.stjohns.ca/avl](http://map.stjohns.ca/avl)

We've been using our AVL system, also known as *Where's My Plow*, for more than a decade and last year we made some improvements. Check it out during the next snow storm!



## Cul-de-sacs counterclockwise snow clearing

- Plowing to the centre would require operators to drive on the wrong side of the road creating a hazardous situation
- Snow removal would be needed frequently depending on accumulation.
- Large snow piles in the centre will impede access for salt trucks and garbage collection, parked cars compound the problem.
- Snow stored on asphalt will typically experience some daytime melting as the asphalt temperature commonly rises above freezing on a sunny day, even if the air temperature remains below 0°. The runoff then freezes after sunset requiring additional salt applications.
- Children often play on the snow banks and can slide down onto the driving surface, it is easier for drivers and operators to spot them without a snow bank in the centre.