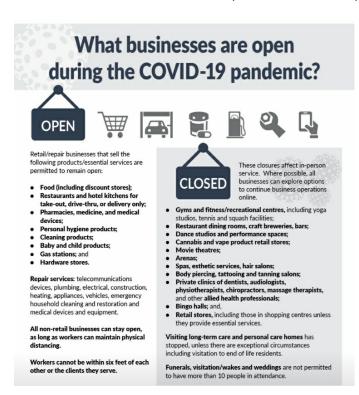
BUSINESS RESOURCE & INFORMATION HUB



Changes in The City of St. John's (City) - Impacting Residents and Businesses:

In light of the COVID-19 pandemic, the City of St. John's is activating its **Business Continuity Plan** and taking measures to proactively help prevent the spread of the virus. Following advice from public health officials, the City will be concentrating on work-from-home and remote deployment solutions for our staff to ensure social distancing.

The City of St. John's is working to provide residents and businesses impacted by the global COVID-19 pandemic with important City news and resources from governments and organizations during this difficult and uncertain time. This newsletter will be updated and released frequently.



To review what businesses are permitted to operate, under the Provincial (NL) order, during the Covid-19 pandemic – CLICK HERE

For up-to-date announcements on City of St. John's services, during the Covid-19 pandemic -CLICK HERE

Residents can continue to contact the City:

To book a phone apt with a City representative contact Access St. John's

- Dial 311 or 709-754-CITY (2489)
- Email: access@stjohns.ca

Residents may report issues via 311 or submit a service request online - Click here

What is Closed to the Public?

City Hall and all public facilities operated by the City of St. John's are closed to the public.

Council meetings are closed to the public.

Council meetings will occur via webcast until further notice - Click here

All community centres and recreation facilities are closed.

All City parks and playgrounds, including The Loop, ball fields, skate parks, hard surface courts, and dog parks are closed.

The City Archives, 15 Terra Nova Road and the Railway Coastal Museum, 495 Water Street are closed.

We're here:

While The Welcome Centre, at 348 Water Street is closed to the public -

Businesses may continue to contact - business@stjohns.ca or dial 709-576-8107

Tourists may continue to contact - tourism@stjohns.ca or dial: 709-576-8106

All public meetings and special events hosted by the City are suspended. For information on special events contact-specialevents@stjohns.ca

The Animal Care & Adoption Centre is closed. For emergencies - contact Access St. John's or humaneservices@stjohns.ca

Impact Support for Residents & Businesses from the City of St. John's

City of St. John's, Tax Relief:

Effective immediately, the City will not be charging interest on residential and commercial property taxes and water tax (Up to and including August 31, 2020).

Commercial property vacancy allowance claim has been extended. Claims for the first quarter, typically due on April 30th are not due until May 31, 2020.

Commercial tax bills for the second quarter normally sent in May, will now be sent in June.

If you have questions about these tax relief measures,

Call: 709-576-8251

Email: taxation@stjohns.ca

The City will continue to issue tax bills, however there will be no interest charges on late payments.

Property owners that have their tax and mortgage payments combined must contact their banking institutions to discuss options regarding tax relief and or mortgage deferrals.

Support & Resources for Newcomers to the City of St. John's

Association for New Canadians

AXIS, Programs & Services Email: axis@nfld.net

<u>Jacob Puddister Memorial Foundation</u> (Counselling)

Food First NL

To contact the St. John's Local Immigration Partnership

Email: <u>immigration@stjohns.ca</u>

Support & Resources for the Arts in the City of St. John's

CBC Arts, <u>Resource List</u> for Freelance Artists

Business and Arts NL, Resource Guide for Artists

Canada Council for the Arts, <u>Covid-19</u> Information

To contact the City's Arts & Cultural Development Coordinator

Contact: arts@stjohns.ca

ArtsNL Covid-19 Information

National Arts Centre & Facebook Canada Performing Arts Fund

<u>Resources</u> for the Live Performance Sector (CAPACOA)

CAPE (Cultural Artists Plan for Emergencies) <u>Fund</u>

Support & Resources from the Federal, Provincial (NL) & Municipal Government(s)

Government of Canada

Covid-19 Information Page

Covid-19 Economic Response Plan

Resources for Canadian Businesses

Innovation, Science and Economic Development Canada (ISED)

Atlantic Canada Opportunities Agency (ACOA)

Business Development Bank of Canada (BDC)

Government of Newfoundland and Labrador

Covid-19 Information Page

Tourism, Culture, Industry and Innovation

Regional Municipalities

City of Mount Pearl
Conception Bay South
Town of Paradise
Town of Portugal Cove - St. Phillips
Town of Torbay

Further Support & Resources Across Industries & Associations:

APEC - Atlantic Provinces Economic Council - Click here

BOT - St. John's Board of Trade - Click here

CBA - Conception Bay Area Chamber of Commerce - Click here

MPCC - Mount Pearl Chamber of Commerce - Click here

CFIB - Canadian Federation of Independent Business - <u>Click here</u>

PLA - Public Legal Information Association of Newfoundland and Labrador - Click here

NOIA - Newfoundland and Labrador Offshore Industry Association - <u>Click here</u>

NATI - Newfoundland Association of Technology & Innovation - Click here

NEIA - Newfoundland and Labrador Environmental Industries Association - <u>Click here</u>

NLCA - Newfoundland and Labrador Construction Association - Click here

HNL - Hospitality Newfoundland and Labrador - <u>Click here</u>

Department of Community Services | Economic Development, Culture and Partnerships (709) 576-8107 | <u>business@stjohns.ca</u> | <u>www.stjohns.ca</u>



